



The essential guide to maintaining your computer's performance from *Micro Business Support*.

# Instructions

1. Open Device Manager. This can be a slightly different process depending on the version of Windows you're running. In general, you just need to find the Control Panel, double click "System" and find the "Device Manager" button there. In the [Windows 7](#) Control Panel, Device Manager is under the System group. You can also right-click My [Computer](#) (or [Computer](#) in Windows 7), click "Manage" and then click on "Device Driver."
2. Find the device that you want to install a driver for. You may need to choose "View" and "Show hidden devices" to find it, or it may be represented by a yellow question mark if there is no driver for it yet and the computer doesn't recognize it. The categories may help you find it if Windows knows in general what type of device it is. For example, if you've plugged in a new keyboard and there's a yellow question mark under the "Keyboards" category, chances are good that it is the device you're looking for.
3. Right-click the device and choose "Properties."
4. Click the "Driver" tab.
5. Click "Update Driver" and follow the wizard's instructions to complete the installation.
6. If this does not appear to solve the problem, delete the device from the list, then right click on the top level and select 'Scan for new hardware'.
7. Search the hard drive for a folder that contains the drivers for your system. then use the correct one when requested.